



June 27, 2016

I would like to express my sincere thanks to Longobart-Ross Consulting. The City was in need of a complete overview of it's fleet operation. I believe the approach made effective use of our time and allowed the final report to be specific to our operation and useful. Rick & Cynthia provided an in depth questionnaire and spent hours on-site to fully understand our operation.

The final report was comprehensive and included a prioritization of needs that will be used in addressing immediate and long term needs. I appreciated the candid conversation and difficult questions regarding our strengths and weaknesses. The analysis has validated some of my own assessment as well as revealed aspects that became apparent through our discussions and an outside view from experts in the field. The report will provide a good basis for future action and while some elements will require a more thorough analysis the value of having the comprehensive overview will be useful for years to come. I do not anticipate this will be a report that sits on the shelf collecting dust, in fact, the information was invaluable for City Council presentations, budgeting and staff conversations immediately following completion of the final report.

Thanks again, Rick and Cynthia, for your professionalism, insight and follow through during this process.

Respectfully,

John Noble, Fleet Manager

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